

Ready to help 24/7.

Our customer care teams have answers to your questions. We're ready to help you.

Who to call.

To reach the team designated to you, find your merchant number below.

Merchant ID (MID) begins with 650000

Heartland

Customer Care: 888-963-3600

HSCcustomersupport@e-hps.com

Voice Authorization:

800-291-4840

Merchant ID (MID) begins with 3930098, 3934901 or 543600

TSYS - Broomfield

Customer Care: 800-654-9256

CustomerSupport@tsys.com

Voice Authorization:

800-291-4840

Merchant ID (MID) begins with 848700 or 393400

TSYS - Omaha

Customer Care: 800-228-2443

CustomerService@tsys.com

Voice Authorization (8487 MIDs):

888-550-2265

Voice Authorization (3934 MIDs):

800-226-1007

Support

We're here for you, always. Contact us if you need assistance with:

- statement inquiries
- account maintenance
- terminal troubleshooting
- password resets
- PCI compliance
- chargebacks
- funding